1.Test Takers request an EOR from the Test Taker Portal
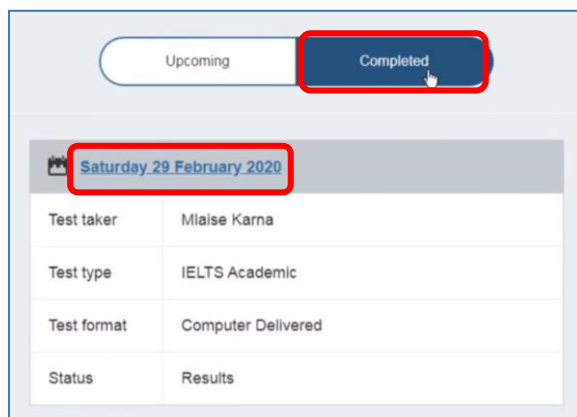
1. The Test Taker logs in to the Test Taker portal and clicks on completed exams tab and then on the date of the exam they want to request an EOR for.
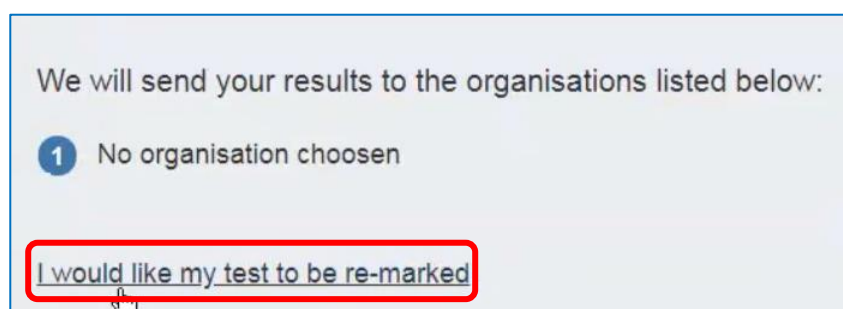

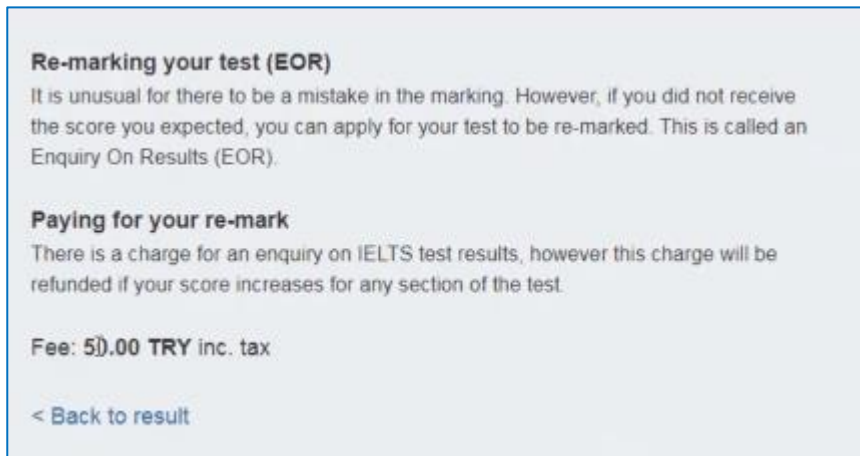2. The Test Taker chooses the Results tab and test results will display.

3. Scrolling all the way down, the Test Taker clicks on the hyperlink to request the test remarking.

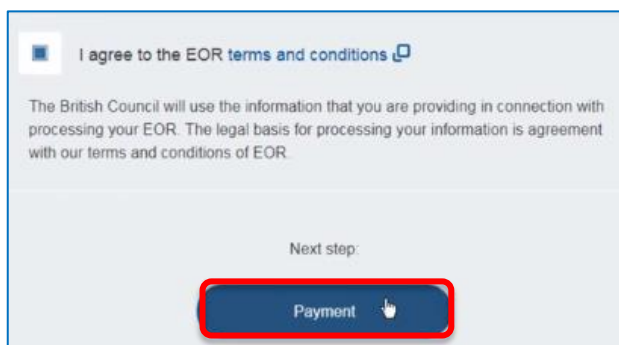4. The test taker will see a brief overview of the remarking and the EOR fee.

Re-marking your test (EOR)

It is unusual for there to be a mistake in the marking. However, if you did not receive the score you expected, you can apply for your test to be re-marked. This is called an Enquiry On Results (EOR).

Paying for your re-mark

There is a charge for an enquiry on IELTS test results, however this charge will be refunded if your score increases for any section of the test.

Fee: 50.00 **TRY** inc. tax

< Back to result

5. The Test Taker can select one or all modules they would like to get remarked and provide a justification for their request.

6. If the deadline for applying for an EOR has passed, the Test Taker should also contact the center directly. Next, the Test Taker can upload supporting documentation, if required by the TCA. They can upload up to two files.

7. At the bottom of the page, the Test Taker needs to agree to Terms and Conditions before going to Payment
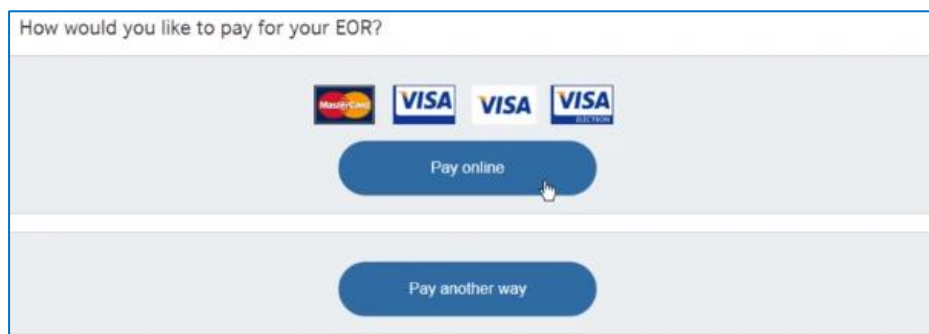
■ I agree to the EOR terms and conditions ⬀

The British Council will use the information that you are providing in connection with processing your EOR. The legal basis for processing your information is agreement with our terms and conditions of EOR.

Next step:

Payment 👆

8. The Test Taker can pay for their EOR in the same way they would pay for their test during the booking process.

How would you like to pay for your EOR?

MasterCard VISA VISA VISA ELECTRON

Pay online 👆

Pay another way